

## Reservation Policy

**Reservation Deposits:** A credit card deposit of 50% of total rent is due at the time of booking. Reservations will not be accepted without a deposit. The credit card used for the initial deposit ("Credit Card") will be held on file. Full payment of the reservation balance will be charged to the Credit Card sixty (60) days prior to scheduled arrival.

**Cancellations:** Reservations cancelled sixty (60) days or more prior to scheduled arrival date are fully refundable less a \$200 processing fee. Fifty percent (50%) of deposits remitted will be refunded for reservations cancelled prior to thirty (30) days but less than 60 days of your scheduled arrival date. Refunds shall not be made for any reservation cancelled thirty (30) days or less prior to your scheduled arrival date.

**Travel Insurance:** We strongly recommend obtaining travel insurance for your stay to protect you from unexpected circumstances that may interrupt your stay.

**Hurricane Policy:** A refund of deposits made is available in the event a hurricane is predicted (by a majority of the forecast models) to pass within 300 miles of Grand Cayman during the time of your expected stay. U.S. National Weather Service data shall be determinative.

**Property Inspection:** Upon check in to your Condo, please inspect the property. Notify our office immediately of any maintenance items that arise during your stay.

**Security Deposits:** Security deposits are not required; however, guests are responsible for all damages. Damages will be charged to the Credit Card and a bill for damages presented at the time of the charge. Damages shall include, but are not limited to, extra clean up charges for excessive sand in the units, damages to furniture, and furniture or fixtures removed from the unit.

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## Reservation Policy Cont.

**Confirmed Guests:** Your reservation is made for the number of guests listed. Should there be additional people we require that you inform us before arrival. Your reservation is subject to additional charges or cancellation if you arrive with more guests than booked.

**Arrival:** Please advise us of your airline arrival time so we can anticipate your arrival. We are located 5 miles from the airport on 7 Mile Beach. A rental car is recommended, but not necessary. Our office is open 9am to 5pm Monday through Friday, 9 am to 1pm on Saturday. Closed on Sunday. If you will arrive after office hours please check in with the manager, at the manager's residence, next door to the office.

**Non-Smoking Property:** Your Condo is designated non-smoking. This includes patios and common areas. Does not include the beach. If there is any evidence of smoking, you will be charged a fee of \$500.00 for cleaning.

**No Pets:** No pets are allowed in the property (NO EXCEPTIONS).

**Parking:** Limit of (1) vehicle per Condo.

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